



PROVIDER ALERT

Nov. 1, 2023

Alert Summary: This alert is to inform you about upcoming changes to the Partial Hospitalization Service Request Forms effective Jan. 2, 2024

Dear Provider,

To align with national best practices and ensure that members are receiving the appropriate level and duration of care, the service request forms for Mental Health, Substance Use Disorder and Eating Disorder Partial Hospitalization Programs will be updated. Effective Jan. 2, 2024, the forms will allow requests of 14 units across 14 days for the initial authorization and seven units across seven days for all subsequent authorizations.

For any questions, please contact the Optum Idaho utilization management team by calling 1-855-202-0983.

Thank you,

The Optum Idaho Team